

# STORM RESPONSE RESOURCES

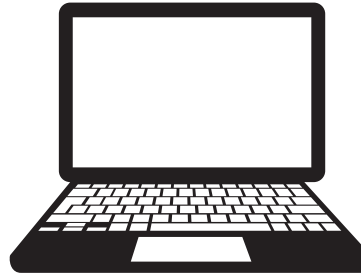


## STAY INFORMED



### Text Alerts

Sign up for text and email alert notifications at [www.hiawatha-iowa.com/alert-signup/](http://www.hiawatha-iowa.com/alert-signup/)



### Website

[Hiawatha-iowa.com](http://Hiawatha-iowa.com)

### Facebook

City of Hiawatha. Iowa

## DEBRIS PICKUP

The City of Hiawatha Public Works Department has begun picking up branches and debris throughout the City. Branches need to be cut into 12 foot lengths or less. Branches and brush must be separated from other storm debris. Debris can be placed between the curb and sidewalk within the right-of-way. Due to the amount of damage throughout the city it is optimistically estimating to take 2-3 weeks to complete curbside pick-up. More than one pass will need to be made.

For convenience and to aid in the clean-up process, five (5) locations are currently set up for Hiawatha residents and businesses to drop off storm debris-Tree/Brush only. Please follow all signage posted at these locations to dispose of branches and brush. No other storm debris will be accepted at these locations at this time.

- Guthridge Park parking lot located on North 10th Avenue
- Tucker Park parking lot on B Avenue
- Stamy Road (vacant lot on the SE corner of Metzger Drive and Stamy Road)
- 2850 Edgewood Road
- 295 Robins Road

These services are being provided to Hiawatha residents and businesses only. If you have any questions, please call City Hall at 319-393-1515 or email [rjasa@hiawatha-iowa.com](mailto:rjasa@hiawatha-iowa.com)

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# GARBAGE COLLECTION

## **ABC Disposal Customers**

Contact directly at 319-395-0904

## **A-H Disposal Customers**

If unable to service as scheduled due to storm they will pick up excess waste that was missed on next scheduled pick up.

## **Rudd Sanitation Customers**

Contact directly at 319-438-6563

## **Waste Management Customers**

If unable to service as scheduled due to storm they will pick up excess waste that was missed on next scheduled pick up.

## **Wilson's Rubbish Hauling Inc. Customers**

Contact directly at 319-848-7101

## **Linn County Solid Waste Agency**

The landfill location, 1954 County Home Road, Marion accepts tree debris, yard waste, and garbage and will be open 7:00am – 6:00pm Monday through Friday and 7:00am – 2:00pm Saturday & Sunday.

The compost & yard waste location, 2250 A Street SW, Cedar Rapids accepts tree debris and yard waste only. They will be open 8:00am – 4:00pm Monday through Friday, and 8:00am – 2:00pm Saturday.

Yard waste is accepted for \$24.00 per ton. Garbage is \$40.00 per ton. Retain all your receipts in case you can submit them for reimbursement via insurance or a disaster relief program.

Recycling is suspended at this time due to damage to the Resource Recovery building. Hold onto household recyclables, including paper, plastic and cardboard, electronics, medical sharps, fluorescent bulbs, and household hazardous materials until the building reopens. Recyclable items still be accepted at the County Home Road location include: appliances, tires, scrap metal and glass.

# SHELTER

- **Hiawatha Community Center is open for cooling and charging devices.**  
**Hours are 7:30A.M - 6:00PM**
- The American Red Cross has opened two shelters
  - Palo Community Center at 2800 Hollenbeck Road
  - Veterans Memorial Coliseum at 50 2nd Avenue Bridge, Cedar Rapids

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## GENERATOR SAFETY

Generators should be placed at least 20 feet from your home and should never be used indoors, including in homes, garages, basements, crawl spaces and other enclosed or partially-enclosed areas, even with ventilation. This is because generators can produce high levels of colorless, odorless carbon monoxide (CO) very quickly. Opening doors and windows or using fans will not prevent CO build-up in the home. Even if you can't smell exhaust fumes, you may still be exposed to CO. If you start to feel sick, dizzy or weak while using a generator, get to fresh air right away and call 911.

\*Use of generators during a rainstorm is not advised.

## FOOD SAFETY

Food safety is another important factor to consider when refrigeration isn't available due to power outages. Refrigerated and frozen food may not be safe to eat if the power has gone out for extended periods.

The best way to keep food safe is to keep refrigerator and freezer doors closed. If the doors stay closed, food will stay safe for:

- up to four hours in a refrigerator
- up to 48 hours in a full freezer
- up to 24 hours in a half-full freezer

Throw away perishable food in your refrigerator (meat, fish, cut fruits and vegetables, eggs, milk, and leftovers) after 4 hours without power or a cold source like dry ice. Dispose of any food with an unusual odor, color, or texture. If you have an appliance thermometer in your freezer, check to see if it is still at 40 °F or below. You can safely refreeze or cook thawed frozen food that still contains ice crystals or is at 40 °F or below.

## PUBLIC SAFETY

- Do not drive around barricades. Barricades are in place for your safety.
- Keep 50 feet back from city equipment.
- Do not park your vehicle in the road while crews are working in the area providing a clear area for equipment to maneuver.

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## CHAINSAW SAFETY

Before using a saw, operators should ensure they are following all manufacturer recommendations for the safe operation, maintenance, and adjustment of the saw.

- Operators should wear appropriate personal protective gear including hard hat, safety glasses, hearing protection, heavy work gloves, cut-resistant legwear (chain saw chaps) that extend from the waist to the top of the foot, and boots which cover the ankle.
- Avoid working around downed power lines; even if you know them to be deenergized, as they could become energized at any time.
- If a serious injury occurs resulting in a loss of blood, apply direct pressure to the wound(s) and call 911 immediately.

## TIPS FOR HIRING TREE SERVICE

- Verify the contractor is properly insured
- Always get a written estimate before work begins
- Do not pay upfront
- No permits required for tree removal / trimming services

## TIPS FOR HOME REPAIRS

Before doing home repairs, verify your contractor has obtained the appropriate permits.

## PERISHED FOOD

A dumpster is available in the southeast corner of Hiawatha City Hall parking lot for residents needing to dispose of perished food. This dumpster is strictly for perished food as a result of recent power outages and not for yard waste or general trash.

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## VOLUNTEERS

City of Hiawatha employees are compiling a list of people whom need volunteers and those whom are looking to volunteer. If you are in need or are looking to help, please call 319-393-1515. If no one is available please leave a message and a representative will return your call.

## WATER QUALITY

Water quality has not been disrupted and remains safe to drink. Contact the Water Department at 319-393-5556 with questions or concerns.

## PARKS UPDATE

- Guthridge.Tucker, and the Dave Wright Family Dog Park remain closed until further notice. This includes restrooms, playgrounds, splash pads, ball diamonds, courts, etc. With the amount of debris and trees it is an unsafe place to be.
- The Hiawatha Farmers Market has been cancelled through the month of August. We will monitor cleanup and adjust dates accordingly.

## ADDITIONAL RESOURCES

### Disaster Case Management

- Single point of contact to help access resources
- Contact HACAP at 319-739-0056

### United Way 211

- May be able to provide additional assistance
- To reach 211 you can
- Dial 211 on any phone or
  - Text your zip code to 899211
  - Visit [211iowa.org](http://211iowa.org)

### Iowa Individual Disaster Assistance Grant

- Income restrictions may apply
- Each qualifying household could receive up to \$5,000
- Tips: Take photos of damage and keep all receipts
- Apply at [dhs.iowa.gov/disaster-assistance-programs](http://dhs.iowa.gov/disaster-assistance-programs) or contact HACAP at 319-739-0056 for more details.

### Crisis Counseling

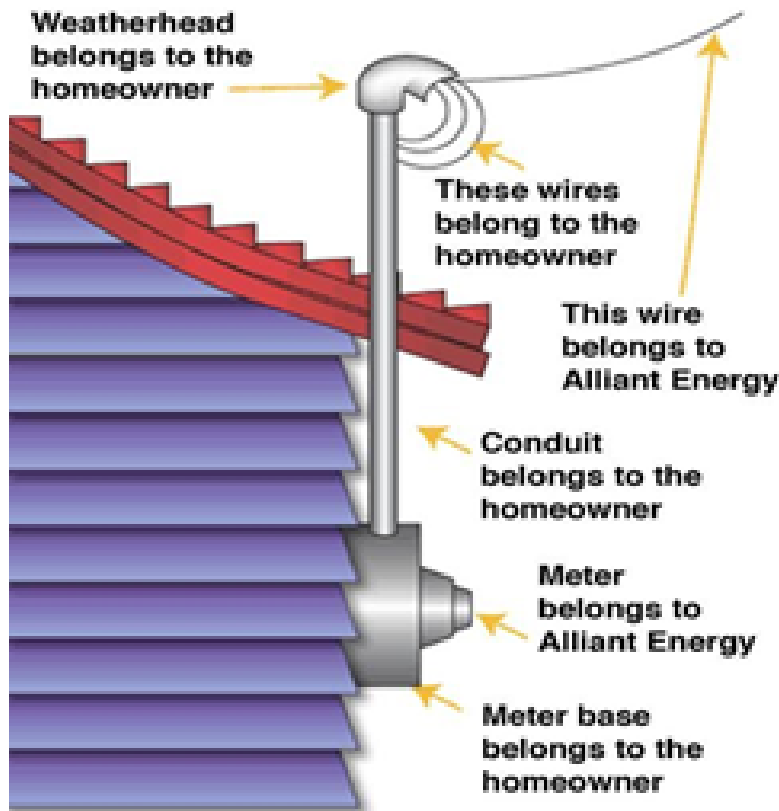
For 24/7 disaster crisis counseling, call Iowa Concern Hotline at 800-447-1985

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## DOWNED ELECTRICAL CONNECTION

As a reminder,

customers with a downed electrical connection on their house will need to contract with an electrician to have equipment repaired. The pole to the meter on customer homes is considered customer owned. It can and should be fixed as you await power restoration as your utility customer cannot reconnect power to any damaged equipment due to safety concerns.



Please keep in mind that when power is restored you may not have cable, internet, wi-fi, etc. It's tough for these businesses to give a time estimate as to when they should be available but they are working to identify repairs and get them fixed in a reasonable amount of time.

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## FOOD PANTRY

Hiawatha Community Center is to be used as a food pantry Monday through Friday 7:30am – 6:00pm starting Tuesday, August 18. No proof of residency is required. Come get what you need.

## BURN BAN

Effective immediately, the burning or incineration of any yard waste, tree stumps, tree limbs, or any storm debris is hereby prohibited. This prohibition shall not apply to outdoor cooking using charcoal, dry firewood, natural or propane gas as a fuel. Citizens can still use dried firewood in a fire pit to cook food for the period of time necessary to prepare the food, but then should extinguish it. Charcoal and propane grills may still be used by single-family homeowners. Charcoal and propane grills larger than a one-pound cylinder have always been prohibited above ground level in multi-family dwellings and will continue to be prohibited. To obtain current air quality standings, visit <https://monitoring.linncleanair.org/>

## COVID-19

City of Hiawatha continues to remind and share COVID-19 prevention guidelines:

- First and foremost, please stay home if you are exhibiting flu-like symptoms such as fever, cough, or shortness of breath. It is recommended that people with these symptoms stay home from school, work, public spaces, and social gatherings to prevent others from getting ill.
- Cover your nose and mouth with a tissue when coughing or sneezing and throw the tissue away immediately after you use it. If a tissue is not available, cough or sneeze into your inside elbow area.
- Wash your hands often with soap and water for at least 20 seconds, especially after you cough or sneeze. If you are not near water, use hand sanitizer that contains at least 60% alcohol.
- Avoid shaking hands or exchanging business cards. If you do, wash your hands with soap and water for at least 20 seconds.
- Avoid close contact with people who are sick.

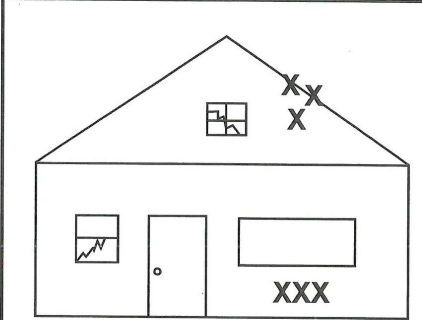
# EMA DAMAGE ASSESSMENT GUIDE & FORM

In our efforts to qualify for FEMA assistance, please complete the assessment using the criteria provided to determine the classification of your property and return form to Water Drop Box located at City Hall Attn: Patrick Parsley. Deadline August 21, 2020.

There are four degrees of damage:

- Destroyed
- Major
- Minor
- Affected

WIND DAMAGE: SINGLE FAMILY DWELLING

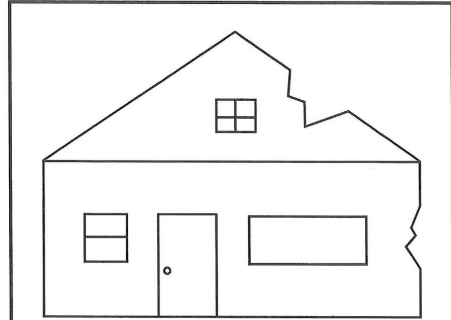


Examples:

- Some shingle damage
- Few broken windows
- Cosmetic damage to siding
- Repairable

**AFFECTED**

WIND DAMAGE: SINGLE FAMILY DWELLING

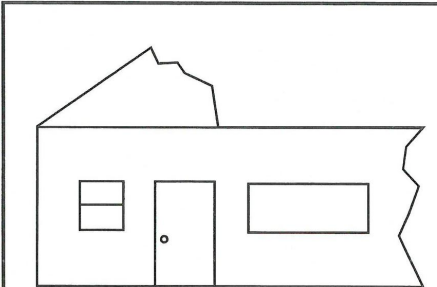


Examples:

- One (1) wall damaged
- Section of roof missing or damaged
- Repairable

**MINOR**

WIND DAMAGE: SINGLE FAMILY DWELLING

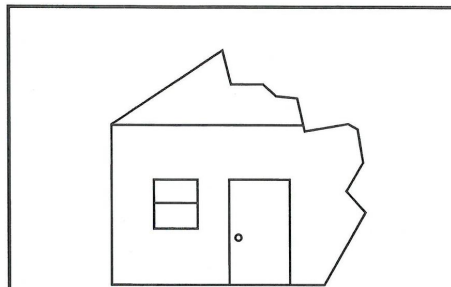


Examples:

- Substantial structural damage to walls, roof, etc.
- Repairable

**MAJOR**

WIND DAMAGE: SINGLE FAMILY DWELLING



Examples:

- Total Loss
- Structure is compromised
- Not repairable

**DESTROYED**



OWNER DAMAGE ASSESSMENT WORKSHEET  
CITY OF HIAWATHA

Please return to  
Hiawatha City Hall  
Attn: Patrick Parsley  
Due Friday, August 21

ADDRESS: \_\_\_\_\_

MARK THE APPROPRIATE DAMAGE CLASSIFICATION:

     **DESTROYED**

- Total Loss
- Structure is compromised
- Not repairable

     **MAJOR DAMAGE**

- Substantial structural damage to walls, roof, etc.
- Repairable

     **MINOR DAMAGE**

- One (1) wall damaged
- Section of roof missing or damaged
- Repairable

     **AFFECTED**

- Some shingle damage
- Few broken windows
- Cosmetic damage to siding
- Repairable

**NOTED DAMAGE DETAILS**

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**COMPLETED BY:** \_\_\_\_\_